
CBMS March 2017 Build

Q & A Document

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COLORADO

Health Care & Economic Security
Staff Development Center

Question	Answer
[Regarding Project 10398] Will the mass update take into account clients that have moved to C4?	Yes, the mass update will take into account the clients that are currently receiving APTC and should have been moved into TMA.
[Regarding Project 10402] I think I recall you mentioning the RRR needs to be turned in however RRR has never been required before. Has that changed now?	If the client receives the RRR packet and it does not indicate that they need to return proof of income or resources, then they are not required to return the packet or take any action. Those cases will go through auto re-enrollment as they do today. If they need to return proof of income or resources, or in some instances both, they can attached the proof with their RRR packet and return, or simply return the requested verifications.
[Regarding Project 10402] Also, for LTC client with a community spouse, will the spouses income and resources be required now? A checklist will be generated for the community spouses info?	We will be pending individuals who are required to provide verification of countable/non-exempt income and/or resources of their spouses in future Project 10833 (June 2017). The individual will pend until the verification due date, and if the verification is not received by the due date (10+5 days) they will fail for failure to provide verification.
[Regarding Project 10402] We require pretty specific verifications for LTC, will we be able to write those in into the the VCL field still?	Current functionality regarding requesting specific verifications and writing those into the VCL will not change with this project.
[Regarding Project 10402] If we have started and manually processed the RRR and have everything, are we still unable to authorize the case before auto-re-enrollment	You can process the RRR as you do today, and authorize the case, but if you authorize before auto re-enrollment you will get the <i>"Pending completion of batch RRR verification process"</i> iNOA and the new RRR span will not display. If you update/authorize after auto re-enrollment then you'll see the new RRR spans as you currently see today.
[Regarding Project 10402] Is the RRR ppwk going to be required if there are NO changes to report by the client?	If they are required to return verification, then yes it is going to be needed. But as before if they do not need to provide current verifications they do not need to return the RRR packet.
[Regarding Project 10402] : When you say this project will affect "MA Only", does this mean cases that have MA and no other programs? Or will it	HCPF is looking at how we can incorporate the pend at RRR process for combo cases in a future build. This new Pend at RRR process applies to MA only cases at this time, not combo MA/CDHS cases.



include combo cases, but will only affect MA?	
[Regarding Project 10403] Will this be \$20 [disregard be] per case or \$20 per individual?	\$20 overall for the eligibility determination for that person. If they have a spouse we won't take \$20 off the spouse and \$20 off the individual. That has not changed, it is the same as today
[Regarding Project 10403] The \$20 disregard will affect adult buy in right?	Yes, disregard will affect adult buy-in, it is listed on the slide ;-)
[Regarding Project 10411] Can language on IEVS letter be changed from hours changed to hours increased or decreased.	This language is finalized, regarding changes to the language for the IEVS letter, it was given to our Communications person for consideration in a future enhancement project. It will remain as written for the time being.
[Regarding Project 10411]: So if the customer selects "I have a new job", will they be prompted to provide information about the new job, like name of employer and wages?	They will have the option to report changes in PEAK via RMC.
[Regarding project 10493] for non-citizens with a family member that is a veteran or active duty is verification required?	Self-Attestation is acceptable here.
This is off topic, but do you know when we can expect the new income charts for Med to be released?	Currently these charts are being reviewed and once complete will be posted on the website. We are aiming for next week but not before 04-01-2017.