

Phase II Transformation

Virtual Instructor-Led Trainings (VILT)



1. Basic Case Navigation

Navigating through the Case Queue, formally known as Interactive Interview.



2. Finalization



Wrap-Up, Authorization, Benefit Issuance, Correspondence



3. Program Specific

Food Assistance, Medical Assistance, Adult Financial, Colorado Works, Long-Term Care, Workforce Development



4. Income



Self-Employment, Earned Income, Unearned Income, Child Support Income



5. Resources

Vehicles, Bank Accounts, any other related pages to Resources.



6. Expenses



Shelter, Medical, Dependent, Child Support, Medical Premiums



Note: Training will be provided on navigating the system. Policy will not be trained in these live sessions.