

# SNAP & Cash Assistance Benefit Issuance Information

Social Security  
Number = SSN

## Benefits Issuance Schedule

	Food Assistance	Cash Assistance
SSN ends in 1	1st of the month	3rd of the month
SSN ends in 2	2nd of the month	3rd of the month
SSN ends in 3	3rd of the month	3rd of the month
SSN ends in 4	4th of the month	2nd of the month
SSN ends in 5	5th of the month	2nd of the month
SSN ends in 6	6th of the month	2nd of the month
SSN ends in 7	7th of the month	2nd of the month
SSN ends in 8	8th of the month	1st of the month
SSN ends in 9	9th of the month	1st of the month
SSN ends in 0	10th of the month	1st of the month

- Benefits are available on weekends and holidays
- Any remaining benefits that are not used by the end of the month will carry over to the next month
  - Benefits not used within 12 months will go back to the state

\*Food and Cash benefits are available by 7:00AM on the specified day.  
\*CBMS batch times for both Food and Cash are 11:30AM, 2:30PM, and 7:30PM

### Clients should contact EBT customer service if:

- Their card is lost, stolen, or damaged
- They forget or lose their PIN number
- They need to change their PIN number
- They have questions or need help with their card

### Customer Service:

10 balance inquiry calls are allowed by phone per month. Online inquiries are unlimited

- 1 (888) EBT-COLO (1 (888) 328-2656)
- 1 (888) 659-2656 (TTY)

### Check account balances and get additional information online:

- [www.ebtEDGE.com](http://www.ebtEDGE.com)
- [www.colorado.gov/PEAK](http://www.colorado.gov/PEAK)