Third Party Liability

Third-Party Liability (TPL) refers to any health insurance or coverage other than that provided by the Medical Assistance (MA) programs.

Any information received from a customer regarding their insurance coverage needs to be updated appropriately in CBMS.

For Third Party Liability, or TPL, it is crucial that eligibility workers update the correct sections of CBMS with the customer’s information to be sure the customer’s benefits are being accurately calculated.

Why is this so important? Customer’s benefits are dependent on accurate information in CBMS. If there is any information in the system that is not up to date, the customer’s benefits may be delayed due to the inaccuracy. For example, a customer may not be able to fill prescriptions for medications.
Third Party Liability

Workers should check the Case Questions page to see if the customer has indicated that they do have Other Health Care Coverage.

If a customer indicates that their Other Health Coverage has ended, workers need to update the Health Care Coverage page by End Dating the Coverage Period.