If approved documents other than the RRR packet are being used for the RRR, the user must enter the RRR packet as received and document in Case Comments what was used in lieu of the RRR packet.

A signed RRR received can be used in lieu of an application when the client is requesting Adult Financial or Colorado Works.

For more information about CBMS fields, such as RRR status, click on the Online Help icon in the CBMS environment (see screen grab below).