

# CDHS Modifications to Benefit Recovery

December 2020

## Summary

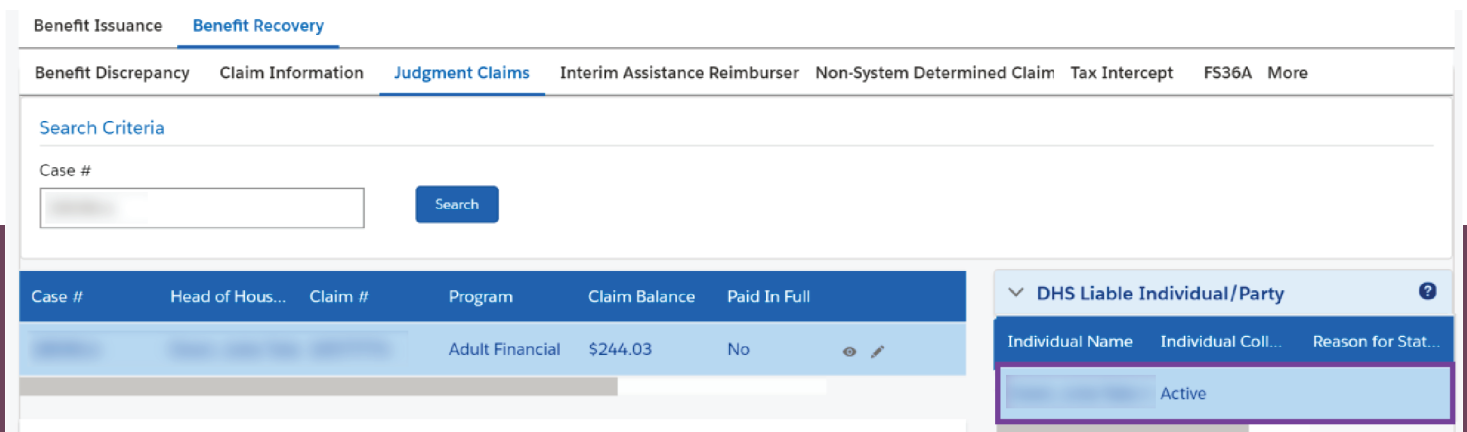
This project will make a number of changes in CBMS to make it easier to process claims. This includes changes to Liable Individual display and logic for judgment claims to stop collection for other claims where the Active Judgment claim Liable Individual is present. There are several updates being made to CDHS claims correspondence that will make correspondence clear for the client. This project will also be adding a new “Case NO Longer Recouping Report” (County and State versions) while also making modifications to others Judgment window.



## Judgment Claims page

The **DHS Liable Individual/Party** related list will be modified to match the **Liable Individual** list on the **Claim Summary Page**. The following fields will be added:

- Individual Name
- Individual Collection Status
- Reason for Status Change



The screenshot shows the 'Benefit Recovery' section of the CDHS system. The 'Judgment Claims' tab is selected. Below the navigation bar is a search criteria section with a 'Case #' input field and a 'Search' button. A table of claim data is displayed below, with columns for Case #, Head of Household, Claim #, Program, Claim Balance, and Paid In Full. A dropdown menu for 'DHS Liable Individual/Party' is open, showing a table with columns for Individual Name, Individual Collection Status, and Reason for Status Change. The first row in this dropdown shows 'Active'.

Case #	Head of Hous...	Claim #	Program	Claim Balance	Paid In Full	
			Adult Financial	\$244.03	No	

Individual Name	Individual Coll...	Reason for Stat...
	Active	

## Non-System Determined Claim Summary (SNAP only)

CE claims that are being pursued as IPV and have a discovery date prior to 12 months in the past are not allowed, unless "Fraud Investigations" or "Investigator" is the CE claim Discovery Source.

## NOA changes to Speed Letters

The NOAs FSO001 (SNAP Outstanding Balance), AFO001 (AF Outstanding Balance), and CWO001 (CW Outstanding Balance) will be converted to Speed Letters.

## Claim Summary page

The **Claim Summary** page will be modified when adding a new liable individual on the **Liable Individual** related list for Adult Financial, Colorado Works, and Food Assistance as follows:

- When a new Liable Individual is added to a claim, the **Repayment Agreement** check box field will automatically be selected, this insures that noticing goes out to new liable individuals.
- Users will have the ability to uncheck the **Repayment Agreement** box. If unchecked noticing will not go out to the liable individual you are adding.

**Liable Individual**

\*Individual Name  
Select Individual Nar

\*Individual Collection Status  
Select Individual Col

Reason for Status Change  
Select Reason for Sta

Print

Repayment Agreement

Address Information

\* Address Line 1 Address Line 2

Cancel Save & New Save