

Late RRR, Late Verifications and Missed Interview Related to Good Cause

LATE RRR

If the client returns the redetermination packet within forty-five (45) **CALENDAR DAYS** after discontinuation:

GOOD CAUSE

- The client shall have **NO BREAK** in benefits.
- The county department will have ten (10) days to process the redeterminations, to include scheduling and conducting the interview and requesting any necessary verification. **(Only for AF)**



NO GOOD CAUSE

- There shall **BE A BREAK** in the client's benefits.
- The started redetermination packet will be treated as a **NEW** application and benefits will be pro-rated as though a **NEW** application was submitted on the date the county department **RECEIVED** the redetermination packet.



LATE VERIFICATIONS

If a client returns the required verifications within thirty (30) **CALENDAR DAYS** of the denial or discontinuation:

GOOD CAUSE

- **CURRENT** application or **FIRST DAY** of the new certification period should be used.

NO GOOD CAUSE

- That application may be used, and the date of the application shall be the date all verifications were **RECEIVED**.



MISSED INTERVIEW

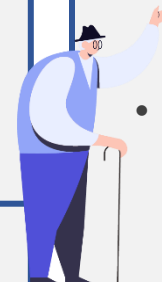
If the client makes a request for Adult Financial or Colorado Works benefits following the county department's denial of his or her application based on the client **FAILING TO ATTEND** the interview appointment, and requests the interview to be rescheduled within thirty (30) calendar days of the denial:

GOOD CAUSE

- The county department shall reschedule the interview and the **CURRENT** application or **FIRST DAY** of the new certification period date should be used.

NO GOOD CAUSE

- The current application may be used, and the date of application shall be the date the client **REQUESTED** to have the interview rescheduled.



If that request to continue the application results in a **DENIAL** for any reason, and the client makes a subsequent request for Adult Financial or Colorado Works benefits, a **NEW** application shall be required.



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