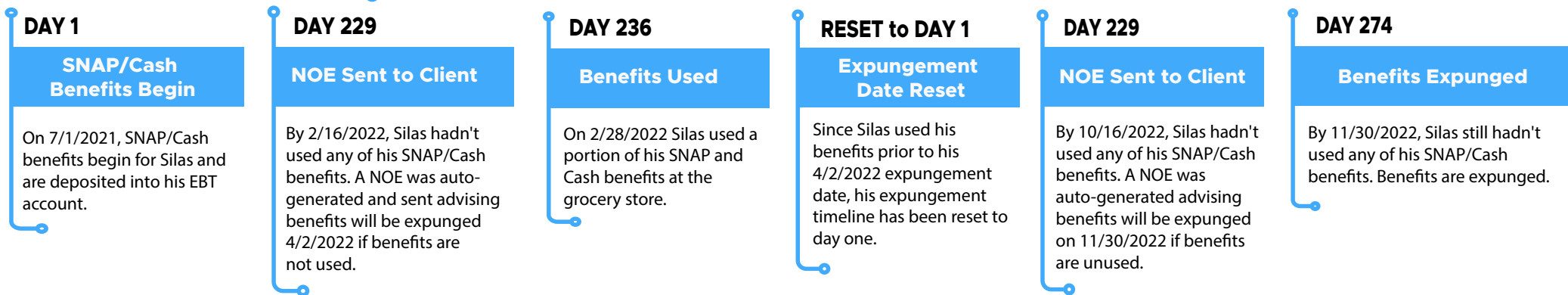


## EXPUNGEMENT TIMELINE CHANGE

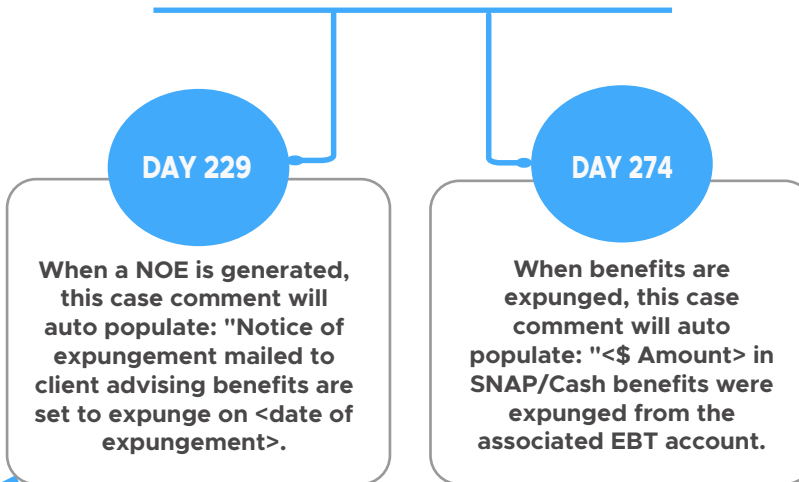
- The timeline for inactive EBT benefit expungement has changed from 365 to 274 days (9 months).
  - Now, when an EBT benefit is inactive for 274 days, the EBT benefits are removed. After 229 days of inactivity (45 days before expungement), a Notice of Expungement (NOE) is sent to the client notifying them of the date benefits are set to expunge and what actions they can take to prevent expungement.
- Benefits will continue to be expunged each month until their EBT account is at a zero balance or until benefits are accessed with only one NOE being sent to the client addressing their initial expungement.

### EXAMPLE




### Example

#### Auto-generated CBMS Case Comments



**STATE OF COLORADO**



**Client Name:** <shown here>                      **Date of Notice:** August 16, 2022  
**Client Address:** <shown here>                      **CBMS Case #:** <shown here>

**Notice of Expungement**  
**Expungement Date: April 2, 2022**

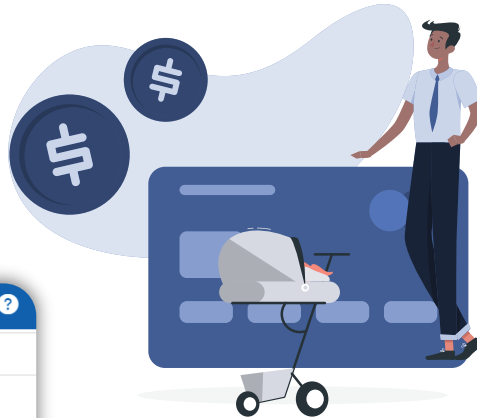
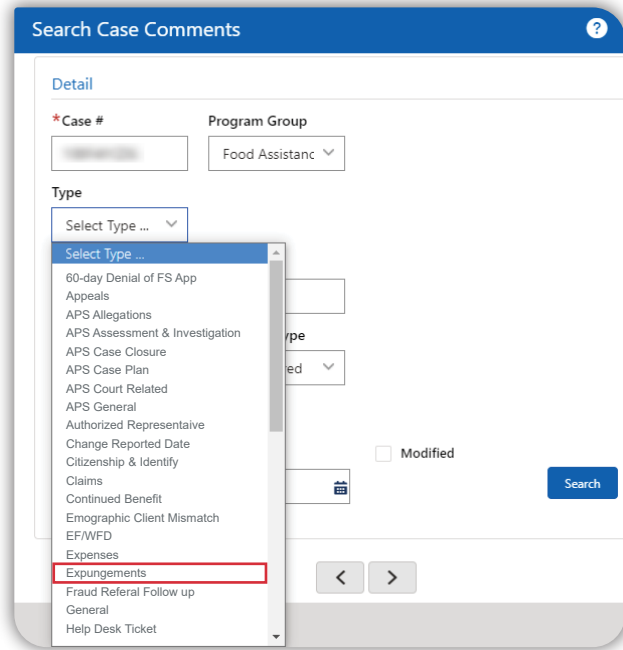
Expungement is a process in which the State of Colorado is required to removed SNAP and cash benefits from EBT cards after they are considered inactive. Benefits are removed from your account after 9 months (274 days) if they are unused for 9 months (274 days) after the last purchase/return (inactive).

Benefits issued to your EBT account are set to be removed on April 2, 2022 foregoing unused or due to account inactivity. To stop this from happening, you need to use your EBT card before this date.

**NOTE: This notice is new in CBMS.**

## Maintain Case Comments Details

You can now search case comments for expungement related information.



## Early SNAP Expungements in Case of Death

The early SNAP expungement process begins right away in the event of a case closure for the death of a single-person SNAP household or the death of an entire SNAP household.

A new case comment automatically populates when CBMS closes the case when an early SNAP expungement is necessary. This new case comment states: "Early Expungement process started, CBMS notified EBT that the SNAP case closed for reason of deceased. The remaining SNAP EBT account balance will no longer be accessible and after 62 days the SNAP benefits will be expunged."

If a death was processed incorrectly, the county will need to make the necessary changes in CBMS and email the CDHS EBT Policy Inbox [cdhs\\_ebt\\_policy@state.co.us](mailto:cdhs_ebt_policy@state.co.us) by day 61 to stop the early SNAP expungement process. The email to EBT must include the household information and a screenshot showing CBMS corrections made. Only a manual process by CDHS EBT can stop an early expungement.

### SNAP/CASH Notice of Action Approvals

New language was added to SNAP/Cash approval notices advising clients that they need to use their benefits within 274 days to keep their benefits active. If the benefit becomes inactive, those benefits will be removed as shown in the timeline above.